Key questions defining research program:

1) Do post-hospital discharge follow up appointments happen in a timely fashion? Who sees these patients – the PCP, the CRNP or another MD? Do we actually follow the protocol that we wrote for these? If not, what could we do better?

2) There is opportunity for a joint pharm/resident or fellow project to look at our current protocol for nursing home discharge phone calls to determine how well it is working, and analyze trends and needs found during these phone calls

3) Aim is to assess if patient’s Goals of Care (GOC) are being obtained and met and followed with a secondary aim to assess what resources are needed to meet patient’s GOC.

4) Consortium at Benedum and Senior Care are trying to operationalize a feasible way to utilize the Chronic Care Management (CCM) billing code with the goal to be more patient centered, elicit GOC, help our most complex patients and improve our ability to provide interdisciplinary care using all members of our care team.

5) Evaluation of the geriatric depression protocol among benedum patients to conduct a root cause analysis of factors leading to decreased referral.

Key words describing research program

1) Post hospital follow up, hospital discharge
2) Nursing home discharge, discharge follow up
3) Goals of Care
4) Chronic Care Management, billing code
5) Geriatric depression

Titles for shovel-ready research projects

1) Transitions of care quality improvement opportunities: Post-hospital discharge follow up appointments
2) Transitions of care quality improvement opportunities: Post nursing home discharge phone calls (co-precepted by Christine Ruby)
3) Transitions of care quality improvement opportunities: Goals of Care (GOC) project (co-precepted by Nivedita Gunturi)
4) Transitions of care quality improvement opportunities: Chronic Care Management Project (co-precepted by Adrian Visoiu)
5) Transitions of care quality improvement opportunities: Management of outpatient depression (co-precepted by Deborah Dixon)

Data sources for shovel-ready research projects

1) Medical records would be available for qualitative analysis on follow up appointments and outcomes
2) Notes available to analyze trends and needs found during these phone calls
3) Analysis of GOC being documented as part of our CCM project and Medical Home requirement and these records are available for analysis.
4) The data around use of the CCM billing code is housed within the electronic medical record and can be extracted for analysis.
5) Looking to implement a survey of physician attitudes, communication barriers to aid in analysis.